



October 12, 2021

To Our Business Community:

SEPTA, as an agency of the Commonwealth of Pennsylvania, relies on the hard work of its employees, contractors and vendors to deliver customer-focused public transit services and projects which contribute to our region's economic vitality. In executing SEPTA's mission, our employees hold positions of public trust and SEPTA's contractors and vendors are required to observe the highest standards of honesty and integrity.

When working with SEPTA, contractors and vendors must conduct themselves in a manner that fosters confidence in the integrity of SEPTA's contracting and procurement processes. SEPTA will not tolerate collusion, conflicting financial interests, fraudulent activities, undue influence, kickbacks, improper lobbying and other inappropriate and unlawful business tactics. SEPTA receives and relies upon public funds from federal, state and local governments and is subject to strict laws, rules and oversight on how those funds are spent. Contractors and vendors violating those legal obligations face immediate termination, suspension, debarment, claims for damages, civil penalties and criminal prosecution.

As SEPTA's business partners, your companies are expected to establish and implement a written business integrity policy and communicate this policy, as well as SEPTA's contractual expectations, to your principals and employees. If you have reason to believe that there has been any breach of your business' contractual or legal obligations or wrongful conduct, you must immediately notify SEPTA's Assistant General Manager for Procurement at (215) 580-3345 or SEPTA's Office of Inspector General at (215) 580-3797 in order to have the issue properly investigated and addressed.

Throughout the Delaware Valley hundreds of thousands of customers travel on SEPTA's transportation system each day. Your company's hard work is an integral part of their daily experience, facilitating their paths to jobs, family and fun. That is why SEPTA and our customers depend on the best efforts, honesty and integrity of your business

H. Andy Abdallah

A handwritten signature in blue ink, appearing to read "H. Andy Abdallah", is written over a horizontal line.

Assistant General Manager

Procurement, Supply Chain and DBE Division